









Managed Services

Copiers & Printers

Audio Visual





800.847.3098 MARCONET.COM



DCA INSTALLATION GUIDE

The new DCA is very simple to install so we've written this quick guide to run through it for you. Feel free to get in touch if you get stuck or would like us to do it for you.

We appreciate the following is usually for server administrators to handle and this may not be yourself so please help us engage the correct contact to proceed.

Contact the Marco Support Team with questions or assistance needed to complete the installation at <u>cpdatacollection@marconet.com</u> or call 800-847-3070.

STEP BY STEP

- 1. Download the new DCA from this link: Windows
- 2. Navigate to your Downloads folder





- 3. Right click on the installer (MarcoPrintAware_DCA_JAMC-7.20.2.xxxxx.exe) and chose "Run as administrator"
- 4. Select the desired language and click "Ok".



5. Click "Next".

ᡚ Setup - Marco Print Aware	7.20.2.30_b05	-	- 🗆	\times	
Welcome to the Marco Print Aware Setup Wizard					
	This will install Marco Print wizard will lead you step by Click Next to continue, or C	Aware on you y step through Cancel to exit S	r computer n the install fetup.	r. The ation.	
		Next >		ancel	



6. There are two agreements, review and agree to them. Then hit "Next."



7. Choose the location the DCA will be installed to. We recommend leaving this as the default, and then click "Next".

Setup - Marco Print Aware 7.20.2.30_b05	- [
Select Destination Directory Where should Marco Print Aware be installed?		
Select the folder where you would like Marco Print Aware to be installe Next.	d, then	click
C:\Program Files (x86)\i2emfw	Bro	wse
Required disk space: 162 MB		
Free disk space: 616 GB		
in an II Al		
<pre></pre>		Cancel



8. Choose the components to install, click "Next".

Setup - Marco Print Aware 7.20.2.30_b05				\times
Select Components			÷	
which components should be installed?			_	
Select the components you want to install; clear install. Click Next when you are ready to continu	the components	you do n	ot want f	to
🗹 💠 DCA Core Service				
🗹 👘 HP JetAdvantage Management Conne	ctor (JAMC)			
🔽 👘 Remote EWS Connector Service				
install4j				
	< Back N	lext >	Car	ncel

9. Click "Next" and "Next" through the two screens.





The installation will then begin.

🛃 Setup - Marco Print Aware 7.20.2.30_b05	-		×
Installing Please wait while Setup installs Marco Print Aware on your comp	outer.		
Extracting files server\lib\derbyclient-10.15.2.0.jar			
install4j			
		Car	ncel

10. Enter your license provider code; \${monitor.licenceprovidercode} (lower case).

👮 Setup - Marco Print Aw	are 7.20.2.30_b05	_		×	
Installing			-		
Marco Print Aware Setup - Init	ial Settings		-		×
PRINT AWARE Print Aware requires some additional configuration installation can be completed. This wizard will guide you through the necessary steps. If prompted for a license provider code please enter it exactly as quoted in your license communication.	Please enter the licence provider cod	e: Continue		Cancel Inst	tall
			C	ancel	



- 11. The Installer will check internet connectivity and advise you of any issues. A license file can be sent if required.
- 12. You will then need to enter your licence key; \${monitor.licencekey}

1	Setup - Marco Pr	int Aware 7.20.2.30_b05		-		\times			
Marco Print	t Aware Setup - Pr	oduct Activation					-		×
Print Aware req license for servi You should have with either a lice icense key code installation. Piez relevant activat Activation using only be perform connection to th available.	PRINT AWARE uires a valid ice operation. e been provided ense file or e to activate this asse select the tion method. or a key code can ned if a he internet is	Please select the activate I will activate the plant for	ion method: program via the interne : [Key code invalid ied with an activation li is file	et using a lic (12 chara	ence key	code)			
					C	ontinue		Cancel In:	stall

13. The next prompt should be to ask if you want to scan the default IP range, click YES.





14. Click "Finish."

Marco Print Aware Setup		_		×
marco PRINT AWARE	Checking prerequisites and configuring the system		-	
Print Aware is now being configured. The process will perform any necessary network connectivity tests and prompt for additional configuration if required. <i>This process could take some</i> <i>time to complete.</i>	Successfully contacted licence server https://licen Checking licence Licence validated. Creating application database Database created successfully. Added a discovery for 192.168.5.1 -> 192.168.5.254 Click the Finish button to complete the installation	sing.ekm	global.	com:4
	Retry C	ancel Instal	F	nish

15. Click "Finish."





PRINT AWARE

Marco Print Aware			-	\times
Utilities				
View status information and modify settings for the application. Service Information Version and licence information, system operational status. Environment Settings Network environment settings to configure access to the Internet using a Web Proxy.	Service Information Environment Settings Application Information Product version: Licensed to: Number of devices licensed: Licence expiry: Service Status Service Status: HP JAMC status: Connected to XMPP server: Connected to Portal server: Unsent (stored) messages:	7.20.2.30 garethtest 5000 2034-10-08		
	Discovery Status Running discovery:	192.168.5.1-254 .91		
	Devices responding / total:	0 / 0 Details		
	Connected to service database C:\Program Files (x86)	\/2emfw\db		

Please note that if you get a red cross on XMPP, it is possibly a blocked port. This service requires port 5222 open for secure messaging communication. The TCP/IP outgoing connection is to IP: 20.15.160.4 (marconet) for the XMPP server on port 5222 and to IP 51.141.70.161 on port 80 for the license server.

If you have any questions or needing assistance from the Marco Support Team, please contact <u>cpdatacollection@marconet.com</u> or call 800-847-3070.