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## DCA INSTALLATION GUIDE

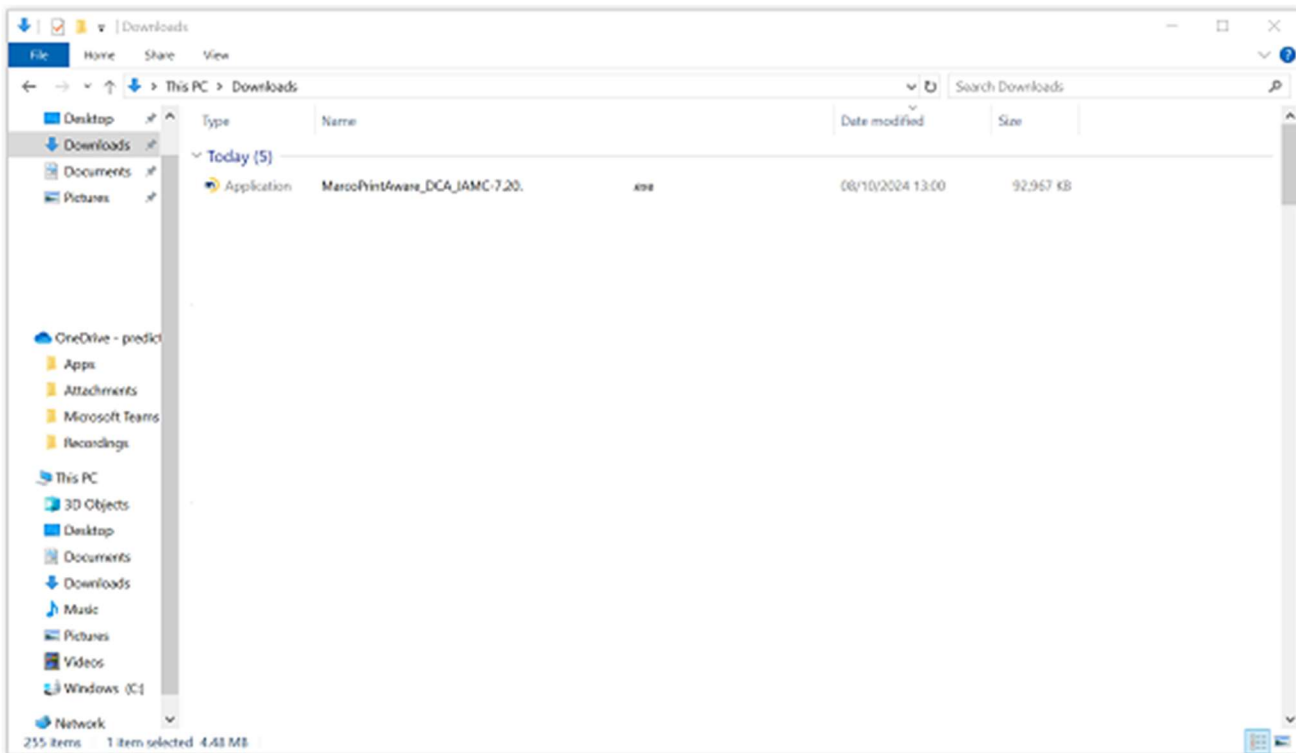
The new DCA is very simple to install so we've written this quick guide to run through it for you. Feel free to get in touch if you get stuck or would like us to do it for you.

We appreciate the following is usually for server administrators to handle and this may not be yourself so please help us engage the correct contact to proceed.

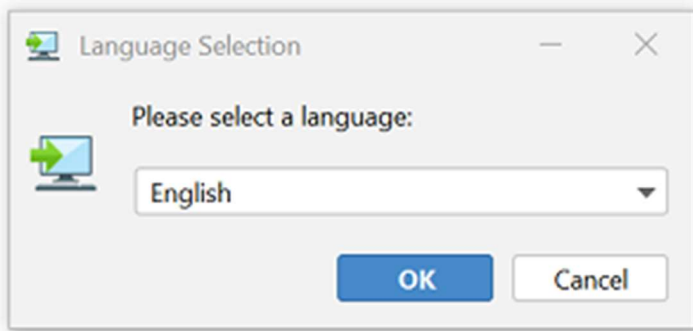
Contact the Marco Support Team with questions or assistance needed to complete the installation at [cpdatacollection@marconet.com](mailto:cpdatacollection@marconet.com) or call 800-847-3070.

### STEP BY STEP

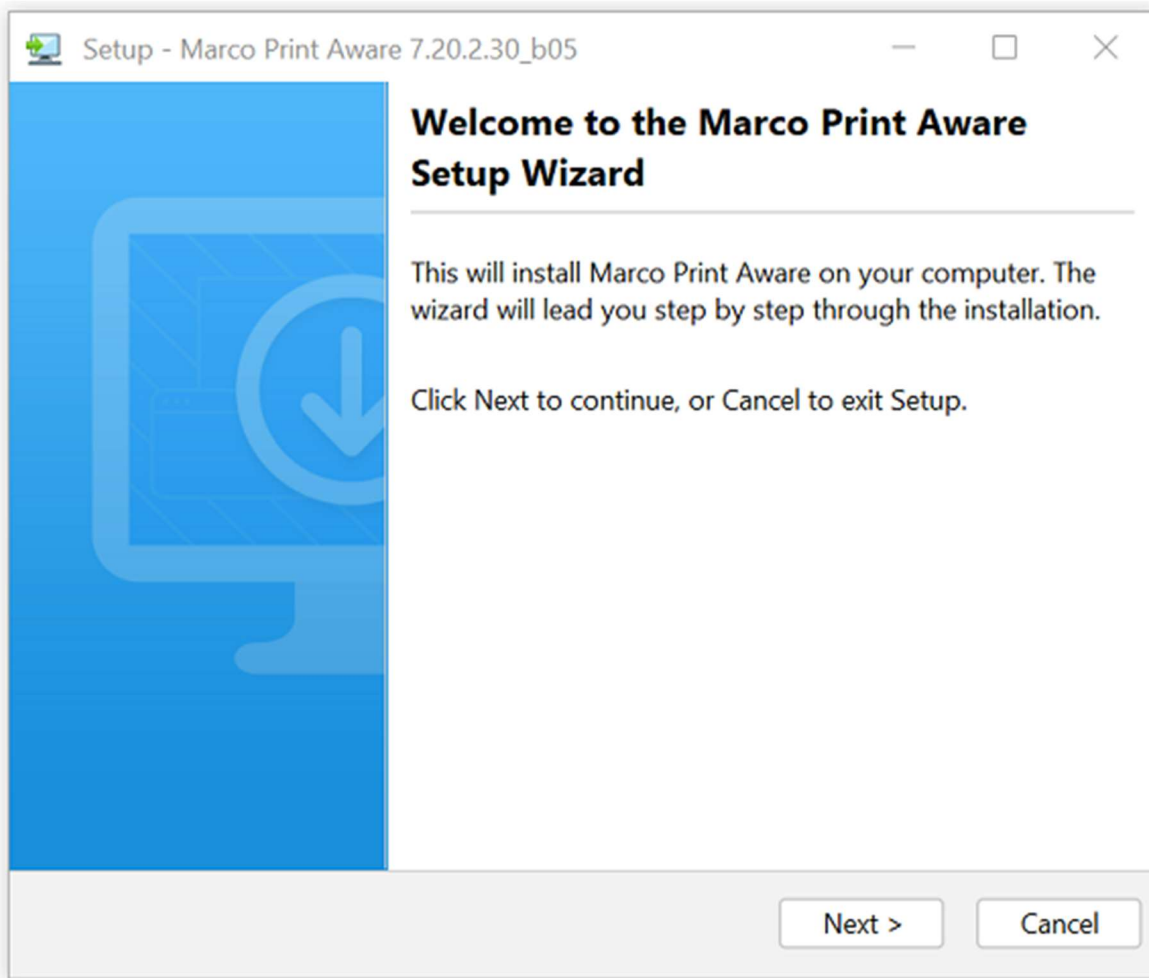
1. Download the new DCA from this link: [Windows](#)
2. Navigate to your Downloads folder



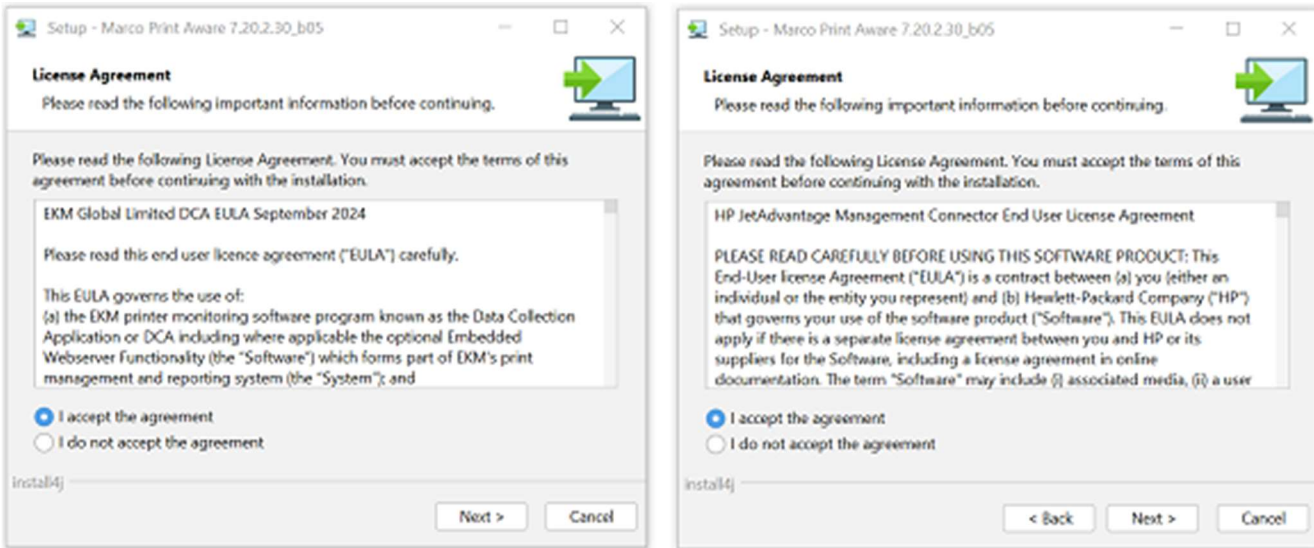
3. Right click on the installer (MarcoPrintAware\_DCA\_JAMC-7.20.2.xxxxxx.exe) and chose "Run as administrator"
4. Select the desired language and click "Ok".



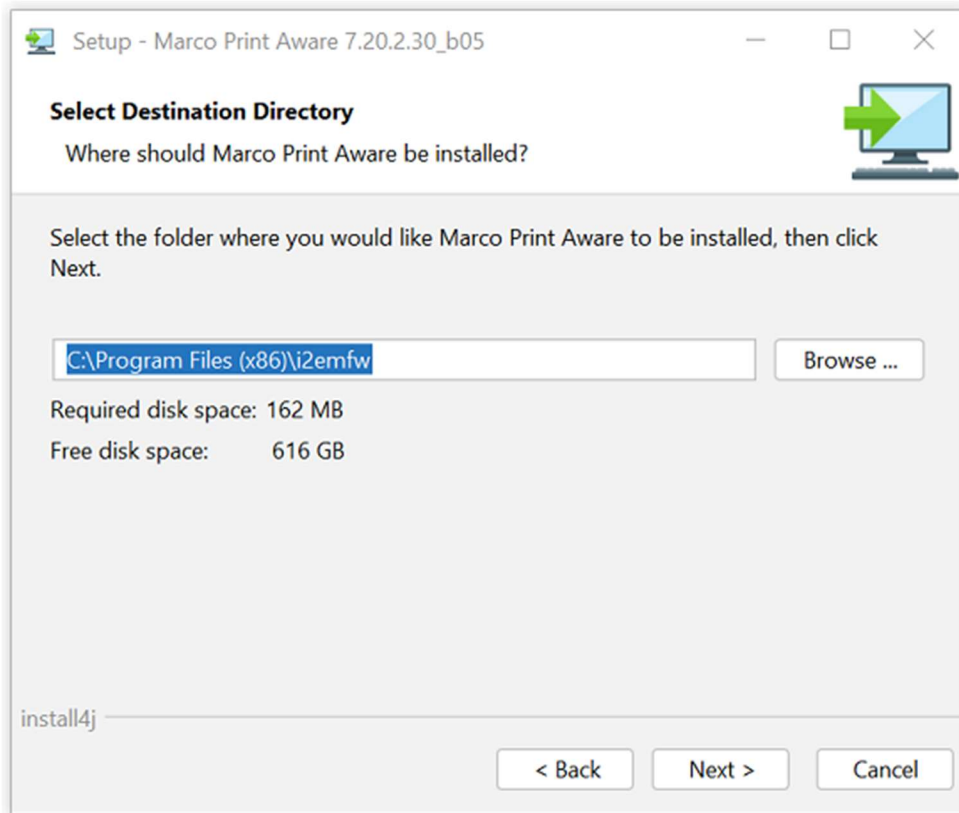
5. Click "Next".



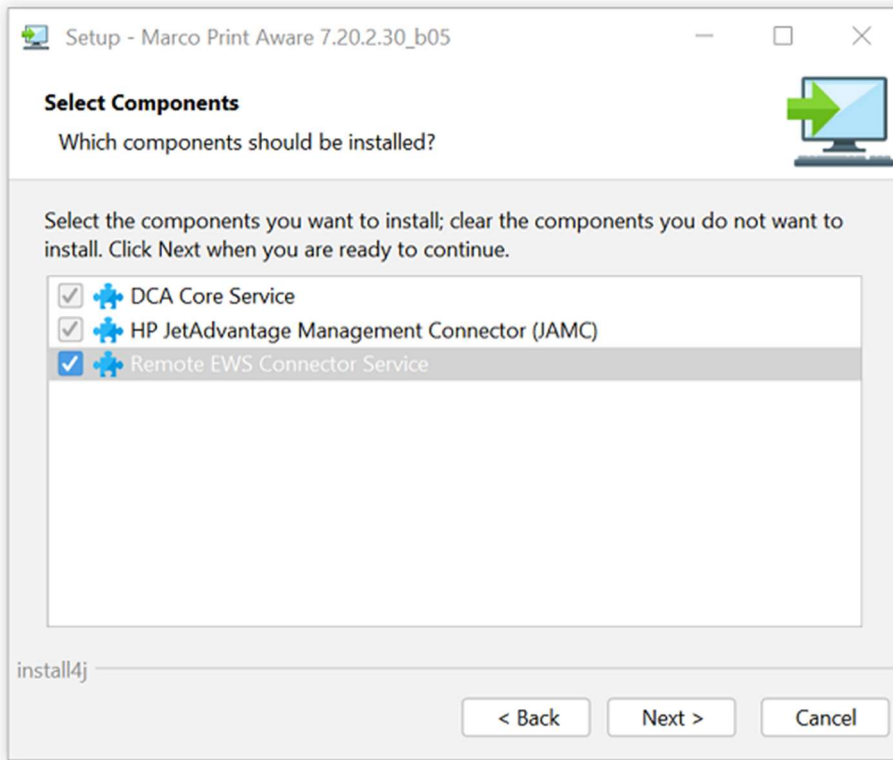
6. There are two agreements, review and agree to them. Then hit "Next."



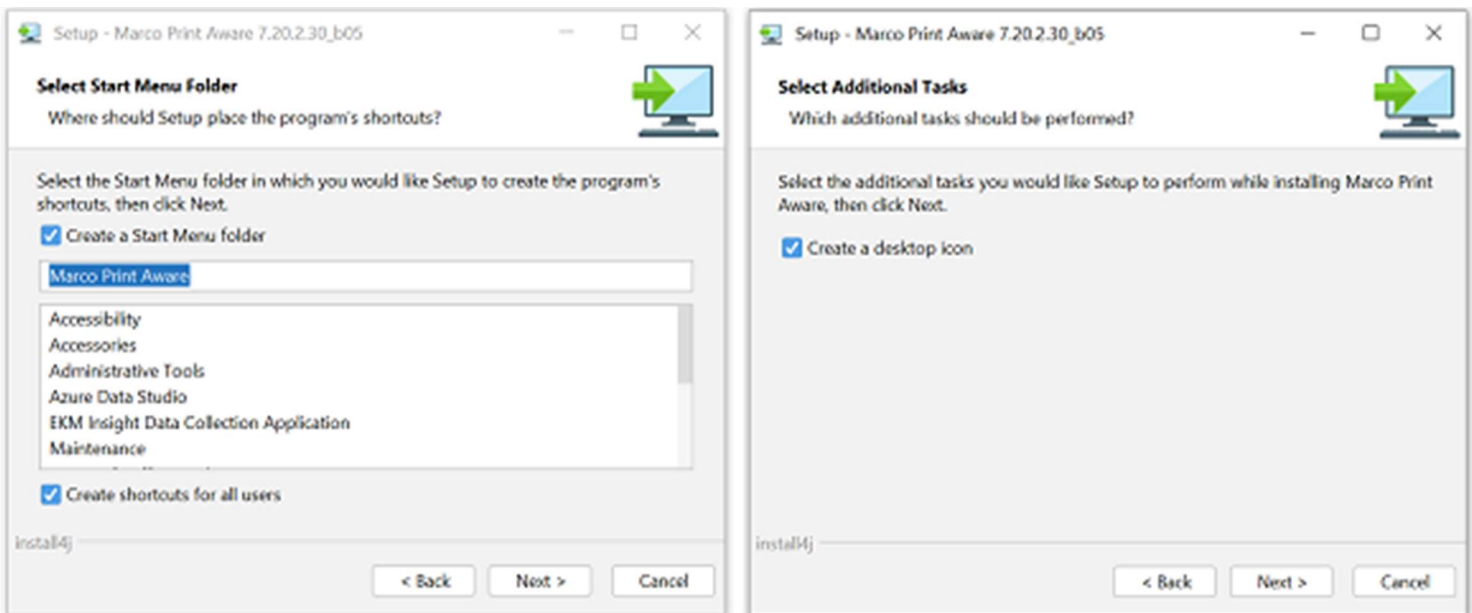
7. Choose the location the DCA will be installed to. We recommend leaving this as the default, and then click "Next".



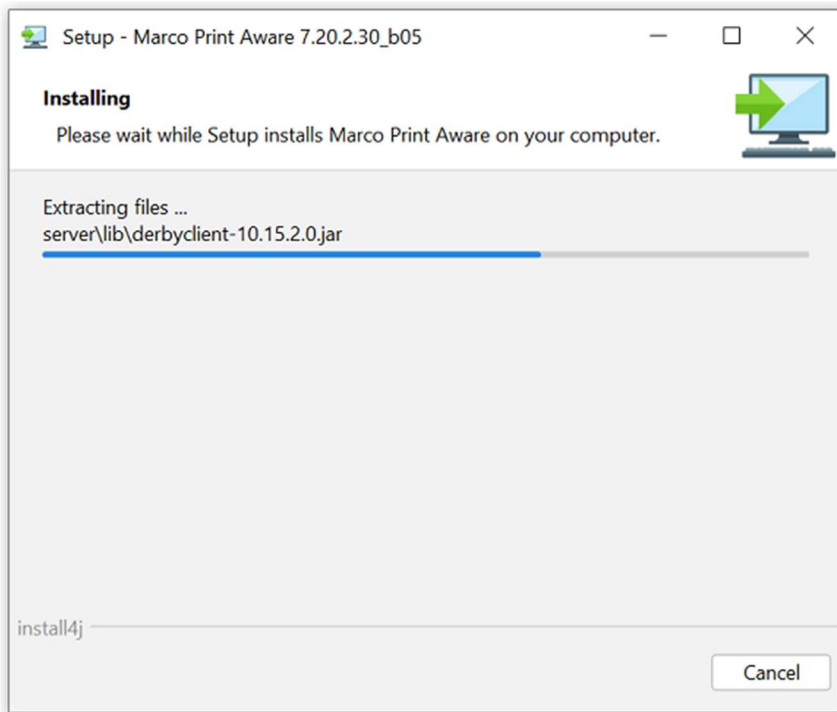
8. Choose the components to install, click "Next".



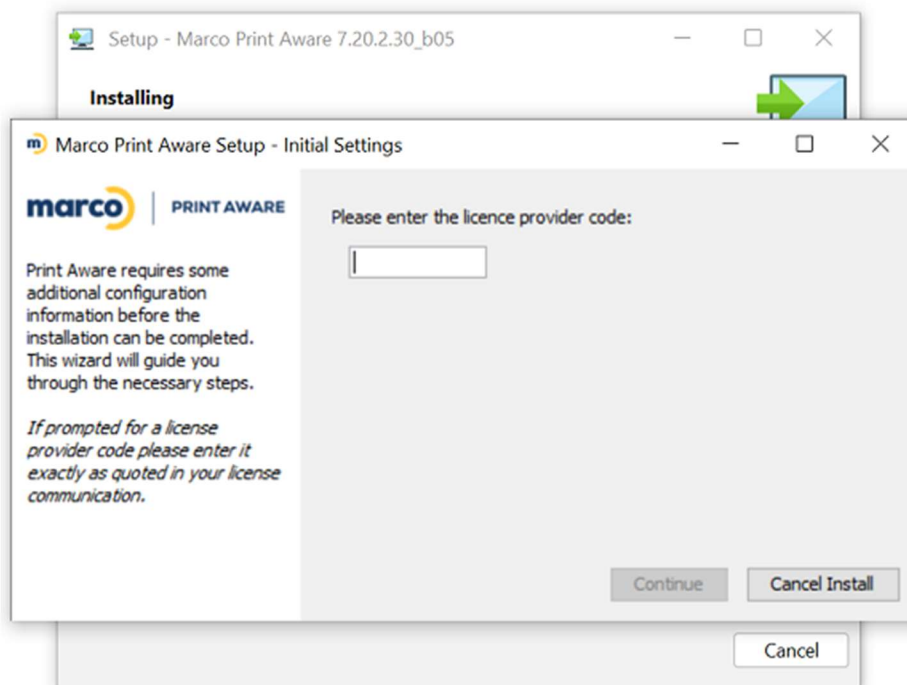
9. Click "Next" and "Next" through the two screens.



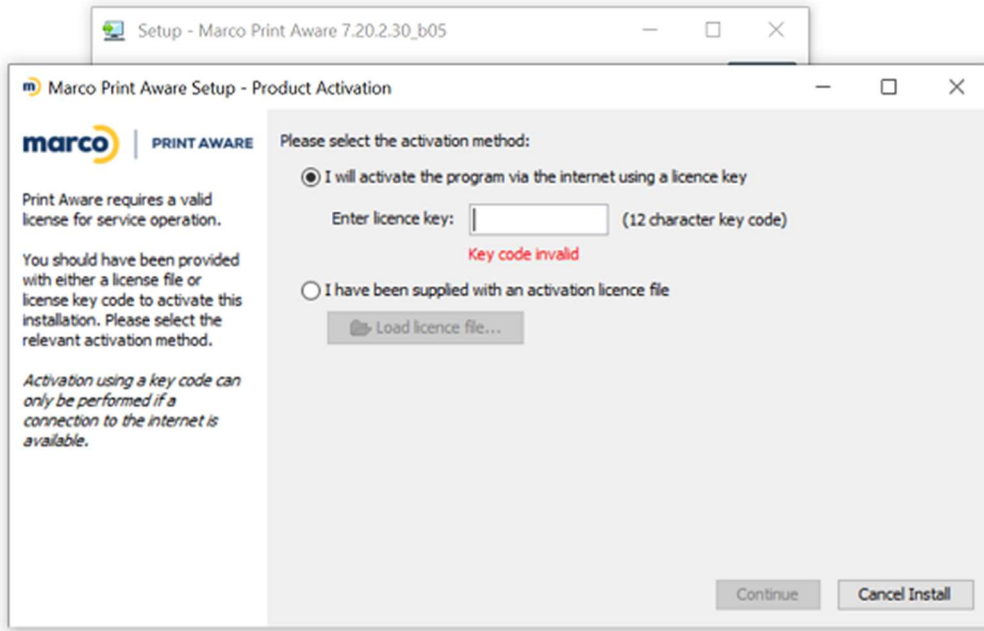
The installation will then begin.



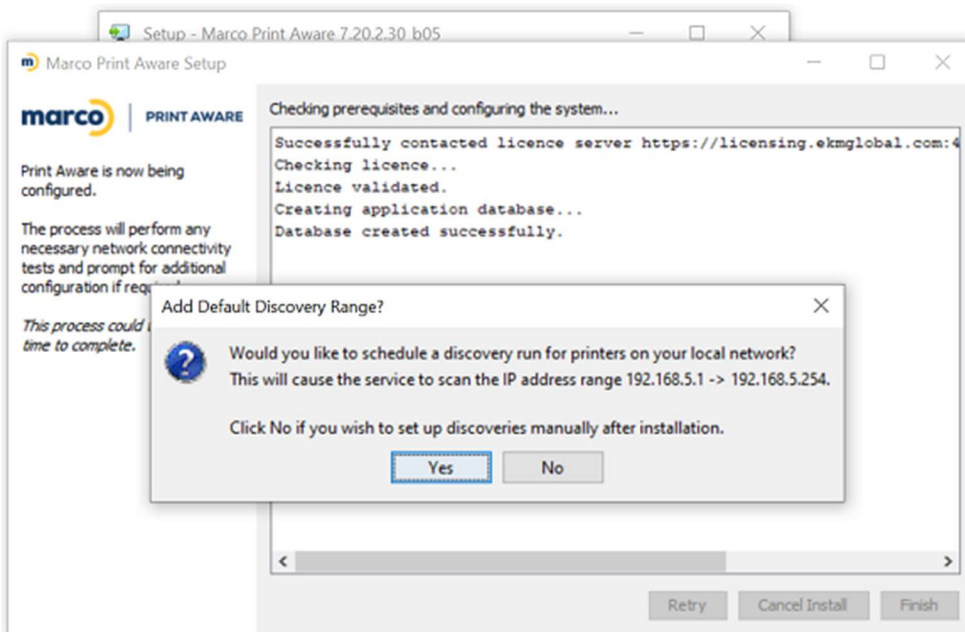
10. Enter your license provider code; `monitor.licenceprovidercode` (lower case).



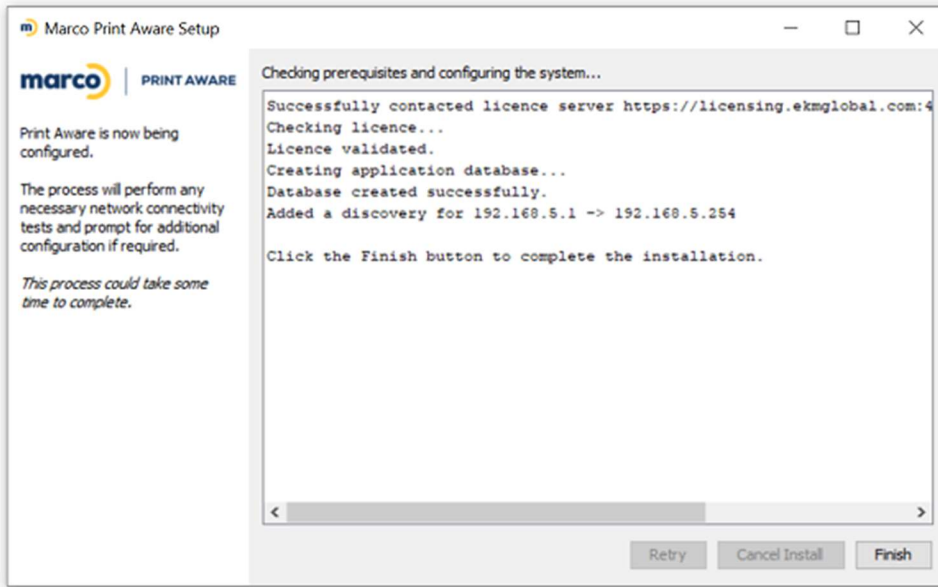
- 11. The Installer will check internet connectivity and advise you of any issues. A license file can be sent if required.
- 12. You will then need to enter your licence key; `#{monitor.licencekey}`



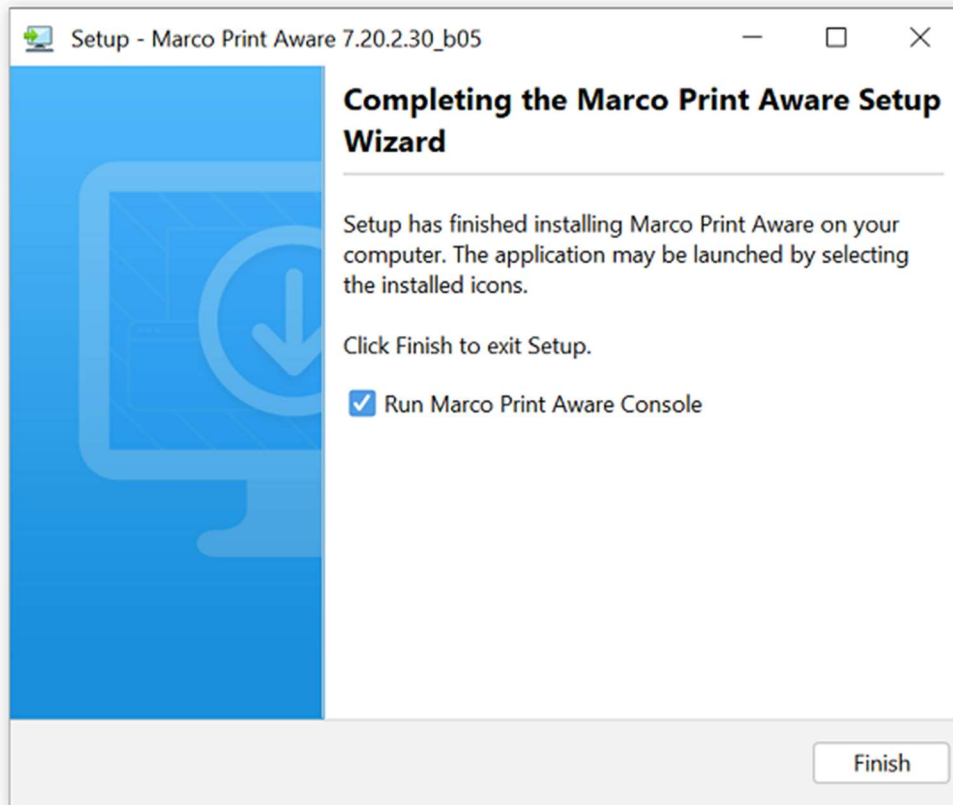
- 13. The next prompt should be to ask if you want to scan the default IP range, click YES.



14. Click "Finish."

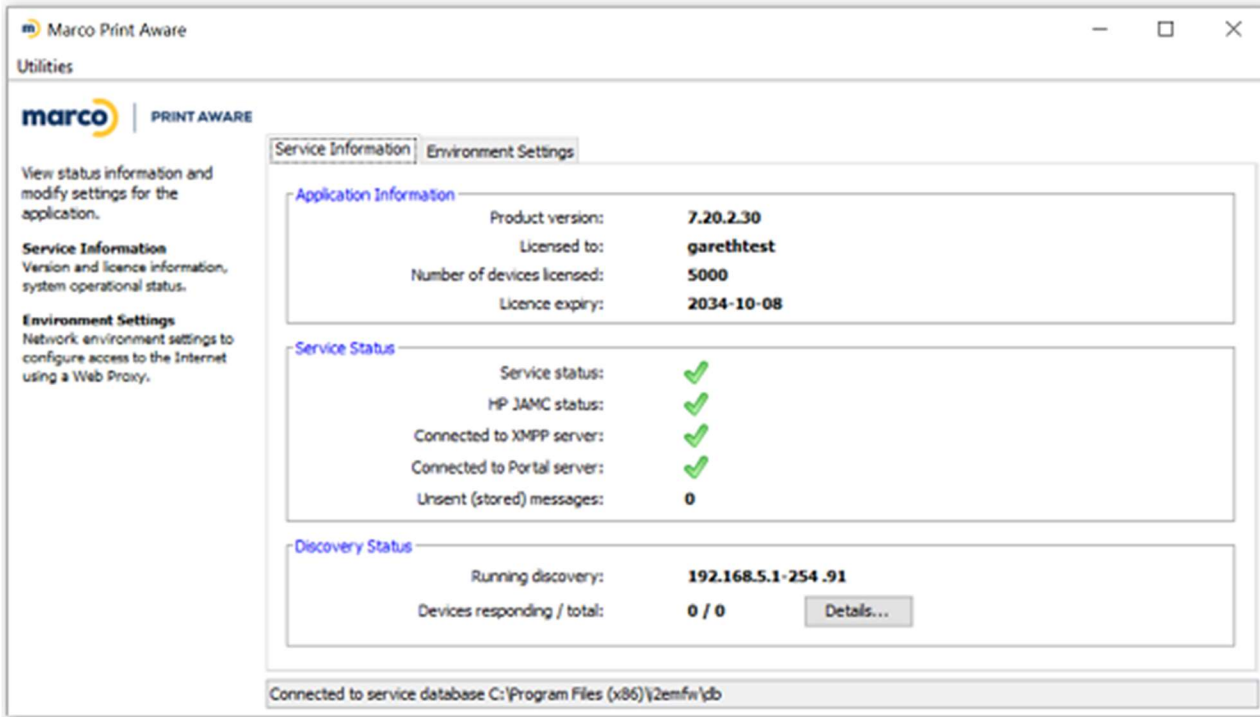


15. Click "Finish."





16. If all is successful you should see three green ticks like the below image, that means the install is complete and you can close the window.



Please note that if you get a red cross on XMPP, it is possibly a blocked port. This service requires port 5222 open for secure messaging communication. The TCP/IP outgoing connection is to IP: 20.15.160.4 (marconet) for the XMPP server on port 5222 and to IP 51.141.70.161 on port 80 for the license server.

If you have any questions or needing assistance from the Marco Support Team, please contact [cpdatacollection@marconet.com](mailto:cpdatacollection@marconet.com) or call 800-847-3070.