Print Aware Powered by EKM Global – FAQs

What is Print Aware?

Print Aware is a data collection tool specialized for copiers and printers.

What does Print Aware do?

Print Aware scans and gathers Toner Levels and Meter Counts from copiers and printers on the network.

How does Print Aware work?

Print Aware uses SNMP (Simple Network Management Protocol) to pull the MIB (Management Information Base) from the print devices on the network. The MIB contains information such as Serial Number, Make, Model, IP Address, Meter Counts, and Toner Levels for each print device.

Why does Marco use Print Aware?

The Print Aware application allows Marco to automatically submit meter counts on print devices for billing, so you don't have to. It also allows for tracking of toner levels for devices. Marco uses Print Aware and predictive analysis to detect when your print devices are about to run out of toner, so we can ship it out to you before your device runs out.